

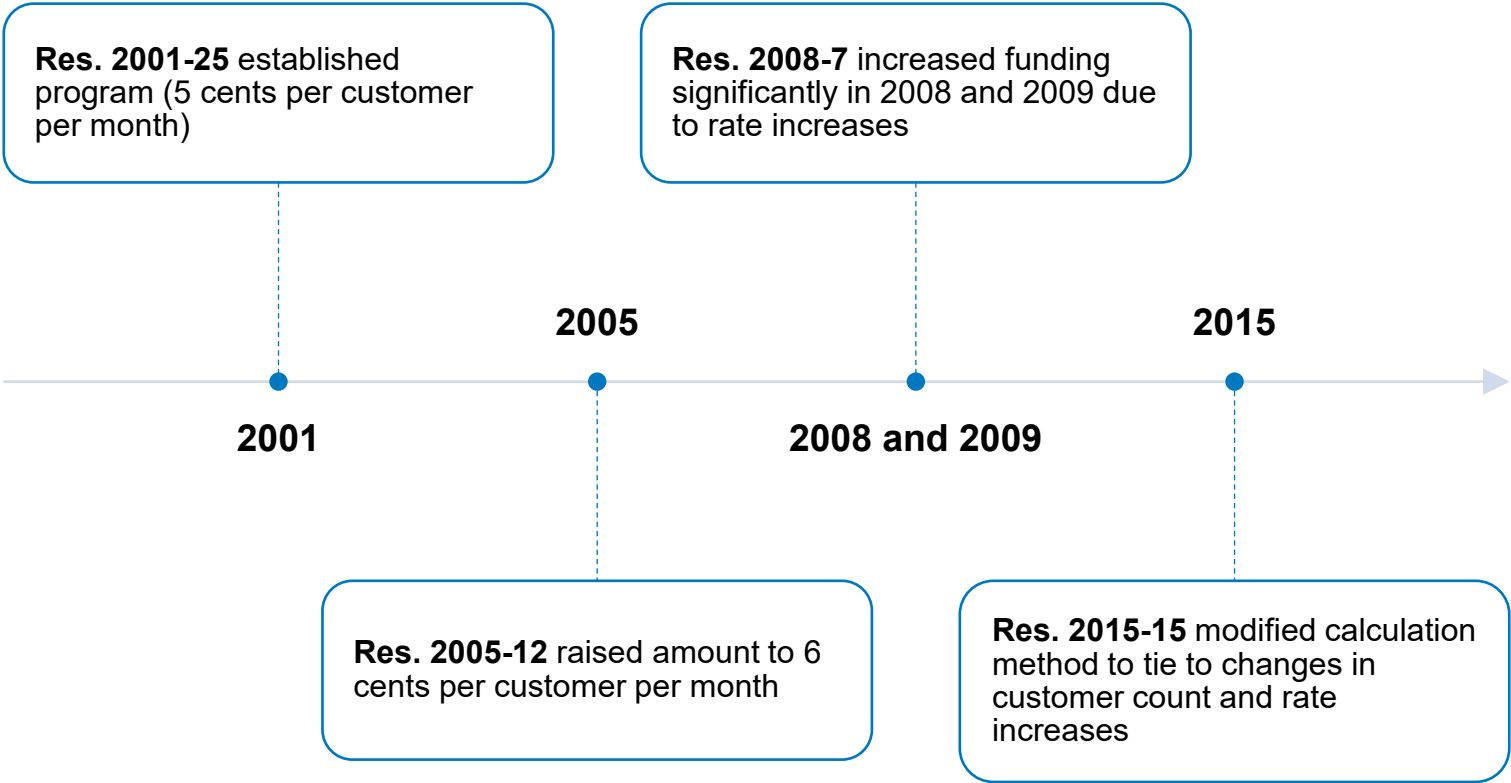
2024 Energy Assistance Program Review

Kelli Detty

Billing and Meter Solutions

March 17, 2025

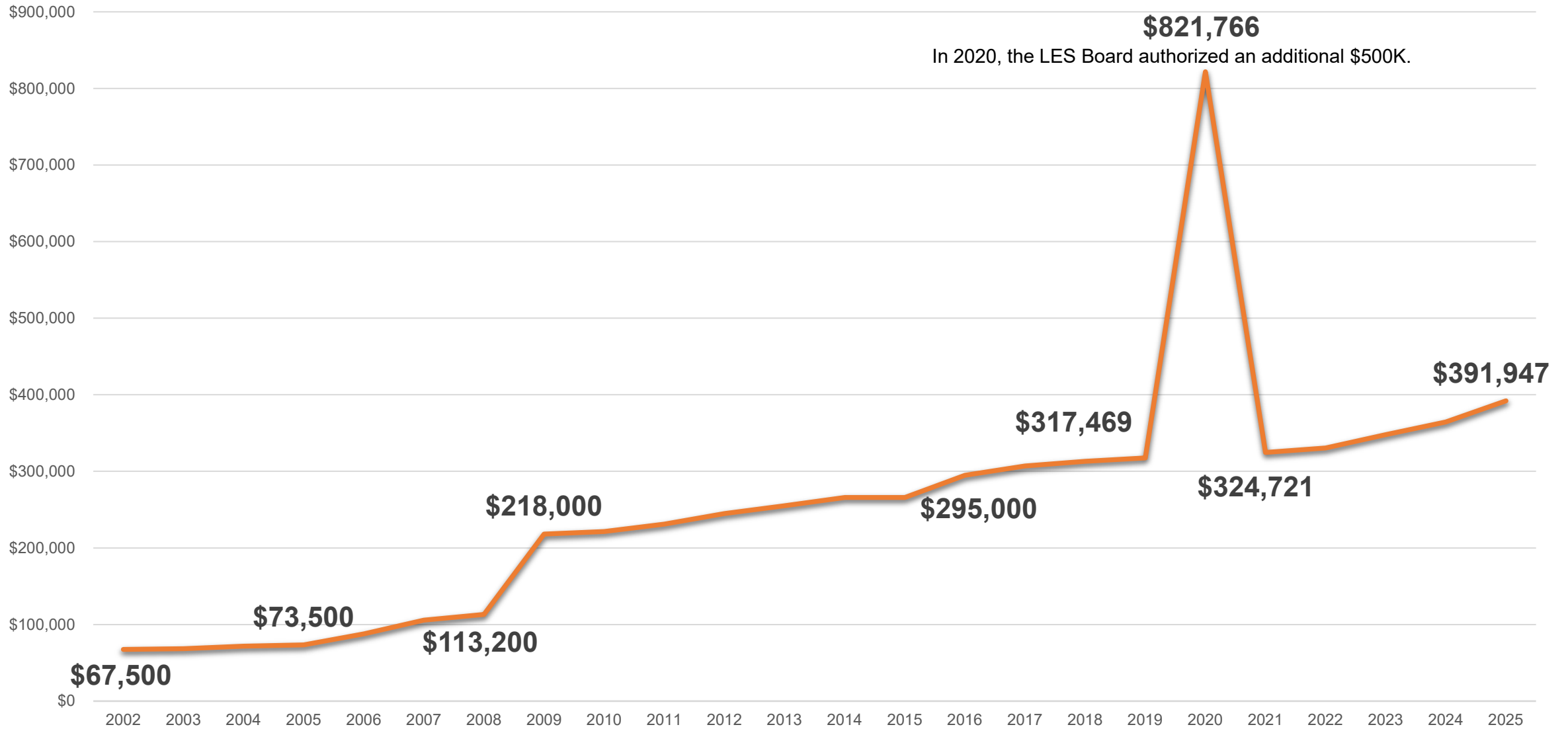
LES Energy Assistance Program (EAP) History



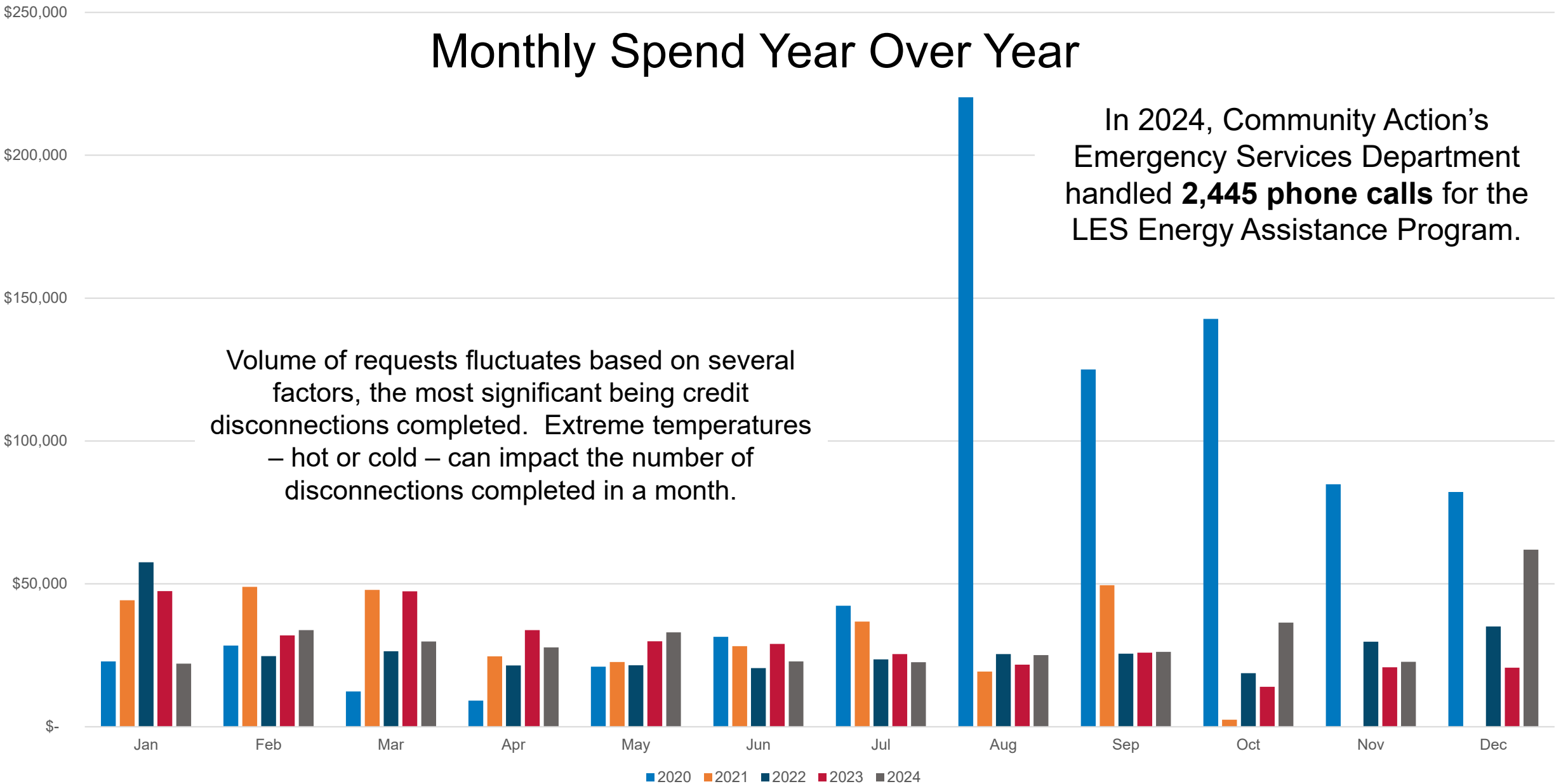
The **program budget** is determined by taking the current year's budgeted amount and increasing it by the following factors:

- **Rate increase** (or if none is proposed, this isn't factored into the change to the budget amount)
- **Estimated increase in the number of customers**

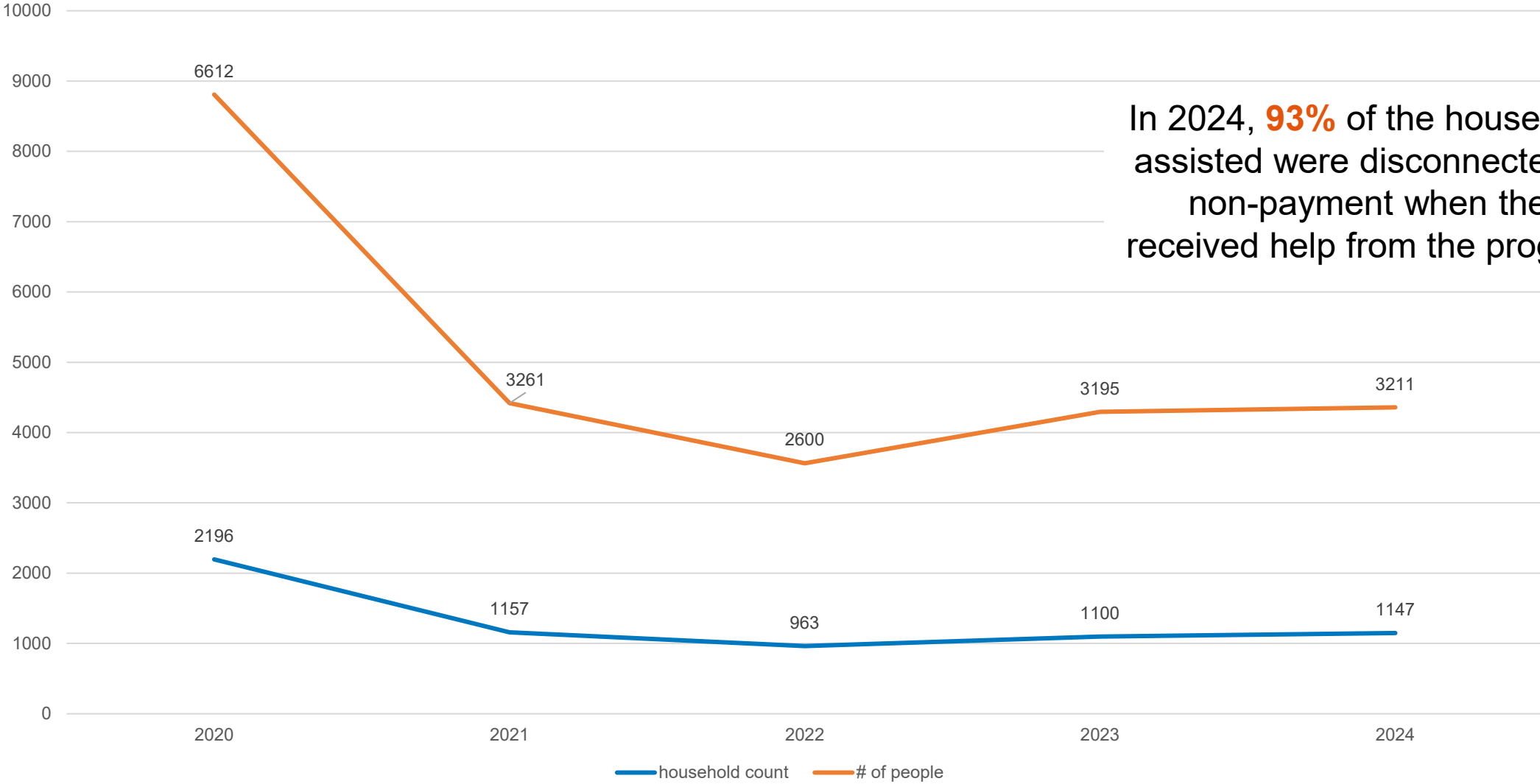
Energy Assistance Year Over Year



Monthly Spend Year Over Year

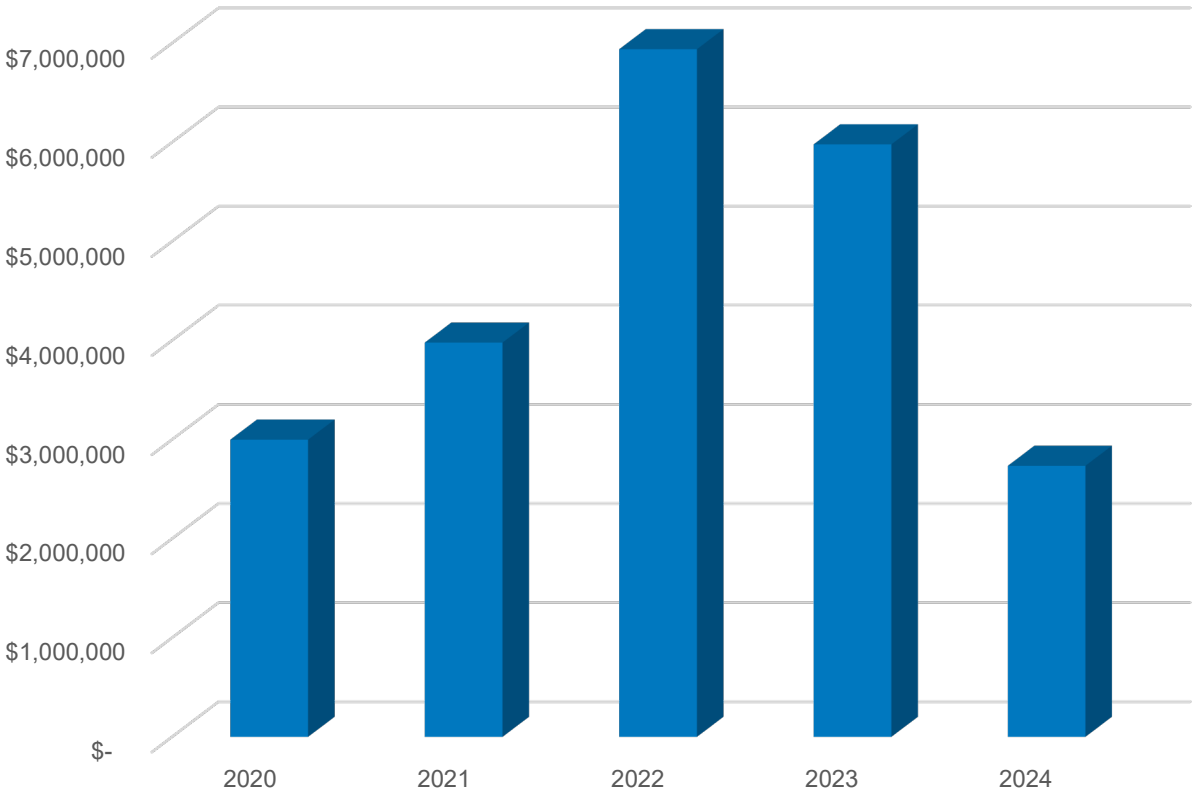


Customers Assisted



In 2024, **93%** of the households assisted were disconnected for non-payment when they received help from the program.

Other Utility Assistance



Other providers of utility assistance for LES customers include DHHS, St. Vincent de Paul, Catholic Social Services, United Way, the Salvation Army, and various other local organizations and churches.

LIHEAP funding accounted for 93% of our customers' energy assistance in 2024.

COVID funding ended in 2024 and supplemental payments from DHHS were less than in previous years.

Thank you to the LES Administrative Board
for their continued support of the
Energy Assistance Program.