

Performance Indicators 2nd Quarter 2024

Administrative Board
July 19, 2024

Integrity & Fiscal Responsibility

Performance Indicator	Actual/ Projection	Forecast/ Target	Indicator	Previous Year Actual/ Projection*	Industry Average
Retail Energy Sales (GWH)	757	764	✓	771	
Projected Debt Coverage (YE)	2.37x	2.10x	✓	2.41x	2.16x ¹
Net Power Costs (\$/MWH)	\$41.35	\$45.99	✓	\$36.41	
SPP Lincoln Locational Marginal Price (\$/MWH)	\$15.87	\$18.56	✓	\$22.09	
Phishing Test Click Rate	1.70%	<5.00%	✓	3.30%	5.00%
Suspicious Emails	633		✓	423	
Cyber Events Reported (Opened/Closed)	0/0		✓	52/52	
Cyber Security Risk Assessments (New/Open/Closed)	10/8/17		✓	10/13/6	

¹ 2023 Peer Study Average

*Numbers represent 2023 2nd Quarter unless specifically notated as YTD or YE in the Performance Indicator title

Sustainability and Environmental Responsibility

Performance Indicator	Actual/ Projection	Forecast/ Target	Indicator	Previous Year Actual/ Projection*	Industry Average
Sustainable Energy Program (Obligated YTD \$)	\$1.21M	\$1.25M	✓	\$1.14M	
SEP Demand Reduction (YTD MW)	5.0	5.0	✓	4.7	
Renewable Energy (Expressed as an Equivalent % of Retail Sales) ²	45.2%	45.9%	✓	39.8%	
CO ₂ Emissions (Thousands of Metric Tons) ³	379	504	✓	525	
CO ₂ Produced (Metric Tons/MWh) ^{2,3}	0.54	0.60	✓	0.65	

² LES is selling the Renewable Energy Certificates (RECs) associated with its applicable resources, and the renewable attributes are transferred to the REC recipient

³ Preliminary estimate based on emissions rates for the previous calendar year

Safety and Employer of Choice

Performance Indicator	Actual/ Projection	Forecast/ Target	Indicator	Previous Year Actual/ Projection*	Industry Average
DART (YTD # of incidents per 100 employees that result in Days Away, Restricted, Transferred)	1.40		✓	1.67	

Reliability and Customer Service

Average Speed of Answer (Seconds)	33.0	30.0	!	20.0	37.0
Annual Average Outage Time (SAIDI) Per Customer (Normal Weather) (12-month rolling)	22.1	30.0	✓	12.8	123.0 ⁴

⁴ Rolling 5-Year national Average from available EIA date

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